

# **Medi-Cal** FACTS AND FIGURES A Look at California's Medicaid Program

January 2004

### Introduction

Medi-Cal (Medicaid) is the main source of health care insurance for more than six million people, or one in six Californians. It draws nearly \$17 billion in federal funds into the state's health care system and accounts for 15 percent of General Fund spending. Medi-Cal is a complex program that pays providers for essential acute and long-term care services delivered to a wide range of beneficiaries. Although many people associate Medi-Cal with welfare, more than half of funds pay for medical and long-term care for the elderly and adults with disabilities. Medi-Cal also provides essential support to California's safety net providers. Because it is the single largest source of coverage in the state, a thorough grasp of Medi-Cal is essential to understanding how health care is financed and delivered in California.

### NAVIGATION

This document highlights the most important aspects of Medi-Cal. The topics covered are listed in the contents sidebar on each page. This list serves as an interactive tool for navigating through the file. Click on the category you'd like to learn about and you're there!

### Medi-Cal 101 CONTENTS

#### Introduction

Overview Eligibility Enrollment Benefits Service Delivery Expenditures Beneficiary Experiences Importance of Medi-Cal Medi-Cal and Other State Budget

# Description

- California's Medicaid program.
- A publicly funded health care program that:
  - Covers 6.4 million low-income children, parents, blind, disabled, and elderly as of June 2003.
  - Pays for acute care and long-term care services.
  - Charges no premiums for most low-income beneficiaries; some pay a share of the cost.
  - Jointly funded with federal and state dollars.
  - Is administered by state Department of Health Services and county human services offices.

Medi-Cal 101 CONTENTS

Introduction

### **Overview**

### >> Description

>> Importance of Medi-Cal

>> Comparison to Medicare

>> Legislative History

>> Governing Agencies

>> Budget Funding Sources

>> Beneficiaries and Cost

Eligibility

Enrollment

**Benefits** 

**Service Delivery** 

Expenditures

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

## **Importance of Medi-Cal**

- Provides health insurance coverage and long-term care assistance to one in six Californians under age 65.
  - Insures nearly one in four of California's children.
  - Covers the majority of persons living with AIDS.
  - Fills in gaps in Medicare coverage for low-income elderly and persons with disabilities.
- Paid for 42 percent of all births in the state in 2000.
  - Pays for two-thirds of all nursing home days.
  - Is the largest source of public funding for mental health care.
- Brought nearly \$17 billion in federal revenues to California in FY 2003, which was paid to health plans and health care providers.

### Medi-Cal 101 CONTENTS

#### Introduction

#### **Overview**

>> Description

#### >> Importance of Medi-Cal

- >> Comparison to Medicare
- >> Legislative History
- >> Governing Agencies
- >> Budget Funding Sources
- >> Beneficiaries and Cost

Eligibility

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

# **Comparison to Medicare**

Category	Medi-Cal	Medicare
Population	Low-income families and	Persons 65 years and older or
	children, persons with	permanently disabled
	disabilities, and seniors (65+)	
Services Covered	Acute and long-term care	Most acute care except
	(no premiums or co-payments	outpatient prescription drugs
	for lowest income beneficiaries)	(beneficiaries pay premiums
		and deductibles)
Funded by	Federal and California	Federal government and
	governments	beneficiaries
Administered by	California with oversight by	Federal government through
	Centers for Medicare and	CMS
	Medicaid Services (CMS)	

### Medi-Cal 101 CONTENTS

#### Introduction

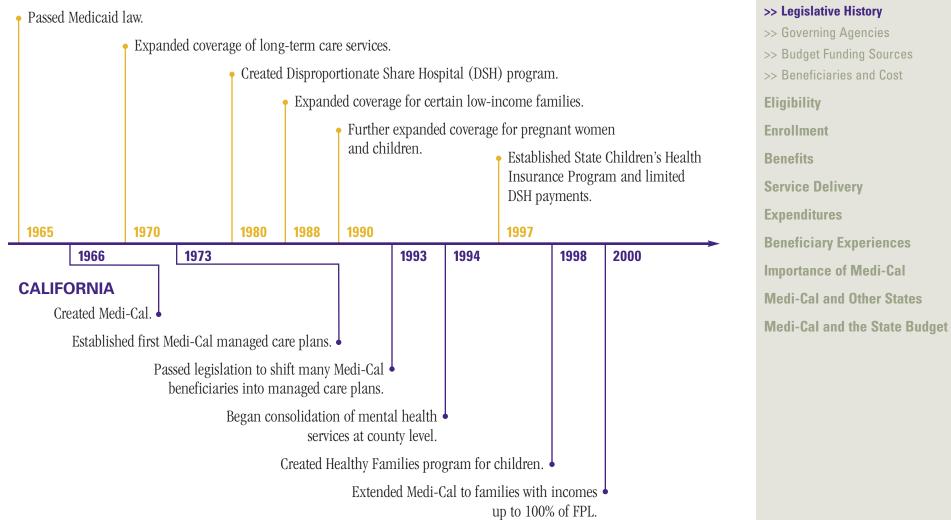
#### **Overview**

>> Description Importance of Medi-Cal **Comparison to Medicare** Legislative History Governing Agencies Budget Funding Sources **Beneficiaries and Cost** igibility rollment enefits ervice Delivery penditures eneficiary Experiences portance of Medi-Cal ledi-Cal and Other States ledi-Cal and the State Budget

# Legislative History

### **Selected Milestones**

### **FEDERAL**



Medi-Cal 101

>> Importance of Medi-Cal >> Comparison to Medicare

Introduction

**Overview** >> Description

## **Governing Agencies**

### Federal Centers for Medicare and Medicaid Services (CMS)

- Provide regulatory oversight
- Review and monitor waivers to program rules

### California Department of Health Services (DHS)

- Administers Medi-Cal
- Contracts for managed care, dental care, enrollment services, and data management

### **County Health and Social Services Departments**

- Conduct eligibility determination
- Oversee enrollment and recertification
- Implement state policy changes
- Outstation eligibility workers in community sites

### Medi-Cal 101 CONTENTS

#### Introduction

#### **Overview**

- >> Description
- >> Importance of Medi-Cal
- >> Comparison to Medicare
- >> Legislative History

#### >> Governing Agencies

- >> Budget Funding Sources
- >> Beneficiaries and Cost

Eligibility

Enrollment

**Benefits** 

**Service Delivery** 

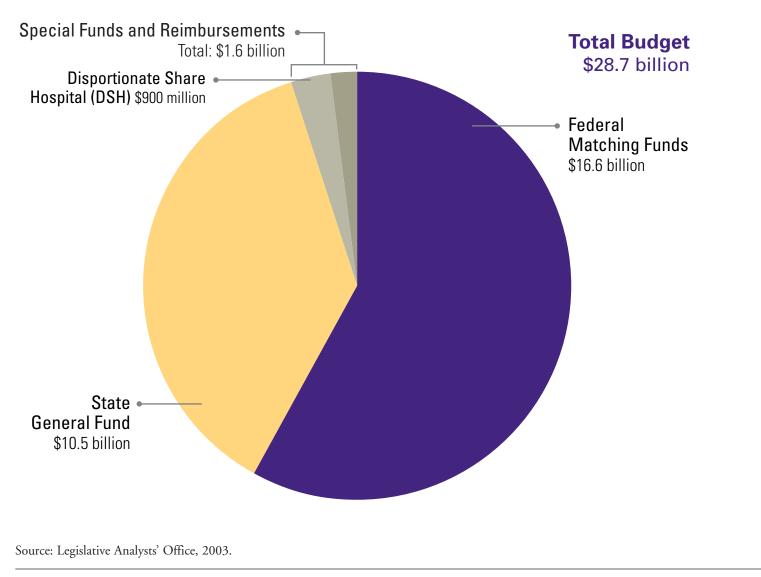
**Expenditures** 

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

### **Budget Funding Sources** State FY 2003–2004



#### Medi-Cal 101 CONTENTS

Introduction

#### **Overview**

>> Description

- >> Importance of Medi-Cal
- >> Comparison to Medicare
- >> Legislative History
- >> Governing Agencies

#### >> Budget Funding Sources

>> Beneficiaries and Cost

Eligibility

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

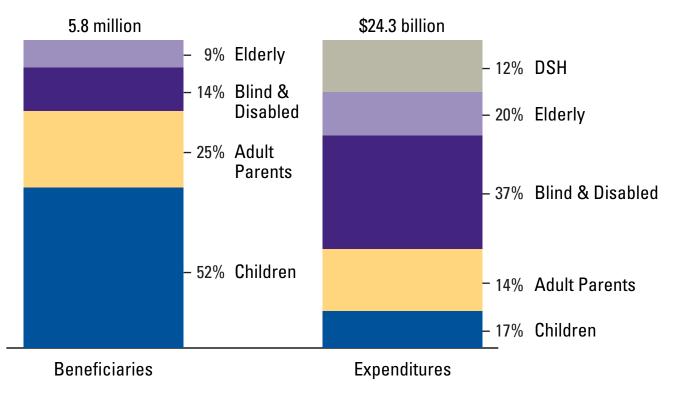
**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

## **Beneficiaries and Cost**

Seniors and people with disabilities account for only **23 percent** of beneficiaries, but **57 percent** of expenditures.



### Medi-Cal 101 CONTENTS

Introduction

#### **Overview**

>> Description >> Importance of Medi-Cal >> Comparison to Medicare >> Legislative History >> Governing Agencies >> Budget Funding Sources >> Beneficiaries and Cost Eligibility **Enrollment Benefits Service Delivery Expenditures Beneficiary Experiences Importance of Medi-Cal Medi-Cal and Other States Medi-Cal and the State Budget** 

Source: Department of Health Services, 2003 (2001 Data).

# **Eligibility Factors**

- Eligibility for Other Public Assistance Programs (See page 10.)
- Deprivation\*
- Institutional Status
- Family Income
- Family Assets
  - Not considered for certain pregnant women and children who are under certain levels of federal poverty.
  - The home is usually not considered.
  - Countable personal property includes but is not limited to savings, checking, stocks, bonds, and certain life insurance policies and annuities.
  - For most beneficiaries, the upper limit starts at \$2,000 for one person and increases with family size.

### • U.S. Citizenship

- Some legal immigrants are eligible.
- Undocumented aliens and certain other immigrants are eligible only for emergency and pregnancy-related services and some nursing home care.
- California Residency (documented)

\*Deprivation exists when a parent is absent from the home, or is incapacitated, disabled, deceased, employed less than 100 hours per month, or has earnings that are below 100 percent of the Federal Poverty Level.

#### Introduction

**Overview** 

### Eligibility

### >> Eligibility Factors

- >> Profile of Eligible Groups
- >> Income Limits
- >> Mandatory Categories
- >> Optional Categories
- Enrollment
- **Benefits**
- **Service Delivery**
- Expenditures
- **Beneficiary Experiences**
- **Importance of Medi-Cal**
- **Medi-Cal and Other States**
- Medi-Cal and the State Budget

# **Profile of Eligible Groups\***

### • Recipients of Other Public Assistance Programs

- Low-income families participating in such programs as CalWORKS or those that can show deprivation
- Seniors and persons with disabilities through participation in the Supplemental Security Income (SSI) program

### • Pregnant Women and Children

• Based on their income levels and family size according to the Federal Poverty Level (FPL) (See note on page 11.)

### • Other Medical Conditions or Life Situations

- Individuals transitioning off of public assistance programs
- Refugees
- Persons receiving treatment for Tuberculosis or End Stage Renal Disease

\*Not a comprehensive list. Multiple criteria have contributed to the creation of more than 100 eligibility categories or aid codes for beneficiaries.

#### ©2004 California HealthCare Foundation

Medi-Cal 101 CONTENTS

Introduction

**Overview** 

### Eligibility

>> Eligibility Factors

#### >> Profile of Eligible Groups

>> Income Limits

>> Mandatory Categories

>> Optional Categories

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

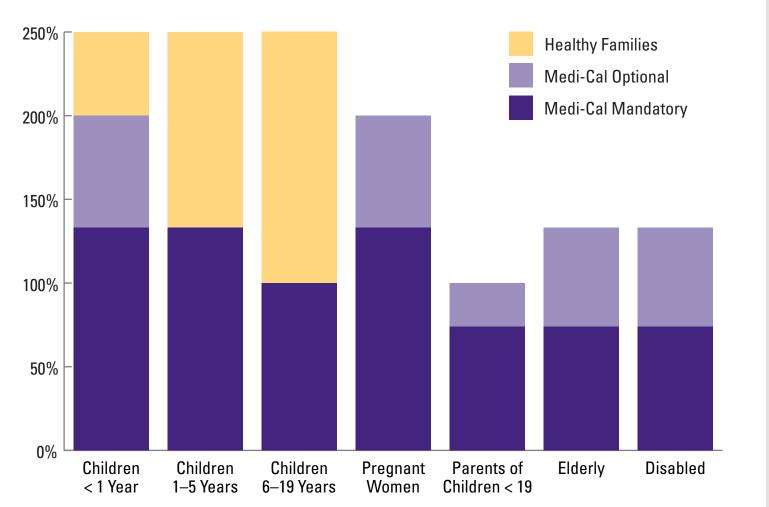
**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

### Income Limits\*

Federal Poverty Level



### Medi-Cal 101 CONTENTS

Introduction

**Overview** 

### Eligibility

>> Eligibility Factors

>> Profile of Eligible Groups

#### >> Income Limits

>> Mandatory Categories

>> Optional Categories

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

Importance of Medi-Cal

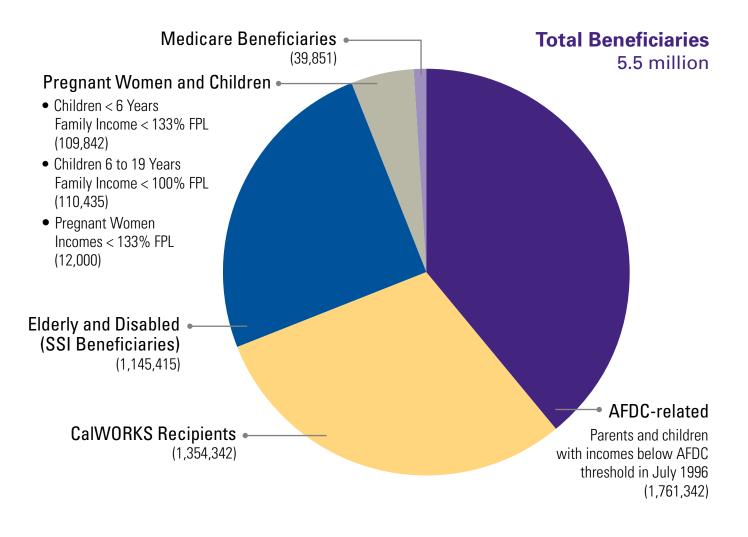
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

\*As of April 2003, 100 percent of FPL for a family of three is \$15,260. Excludes Medi-Cal spend-down and share-of-cost Medi-Cal. Source: Department of Health Services, 2003.

# Mandatory Eligibility Categories

### Required by Federal Law



### Medi-Cal 101 CONTENTS

Introduction

**Overview** 

### Eligibility

>> Eligibility Factors

>> Profile of Eligible Groups

>> Income Limits

>> Mandatory Categories

>> Optional Categories

Enrollment

**Benefits** 

**Service Delivery** 

Expenditures

**Beneficiary Experiences** 

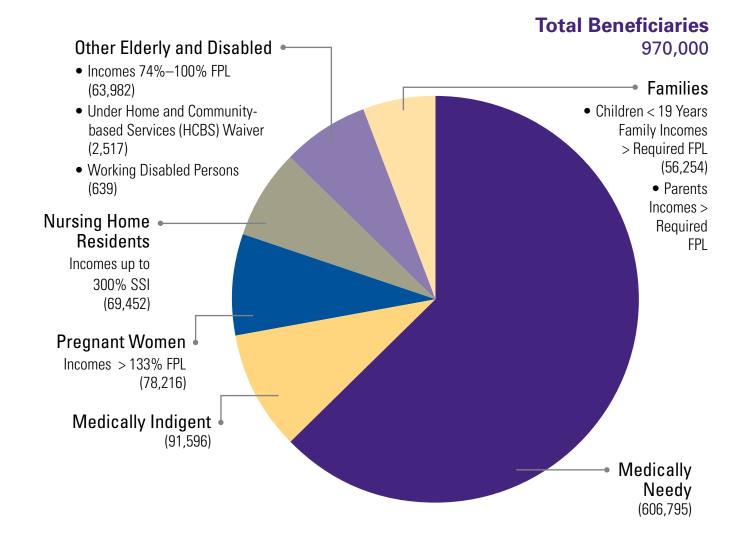
Importance of Medi-Cal

**Medi-Cal and Other States** 

Medi-Cal and the State Budget

\*Not included in the distribution above were 46 working disabled people.

### **Optional Eligibility Categories** Allowed by California



### Medi-Cal 101 CONTENTS

#### Introduction

**Overview** 

### Eligibility

- >> Eligibility Factors
- >> Profile of Eligible Groups
- >> Income Limits
- >> Mandatory Categories

### >> Optional Categories

Enrollment

**Benefits** 

**Service Delivery** 

Expenditures

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

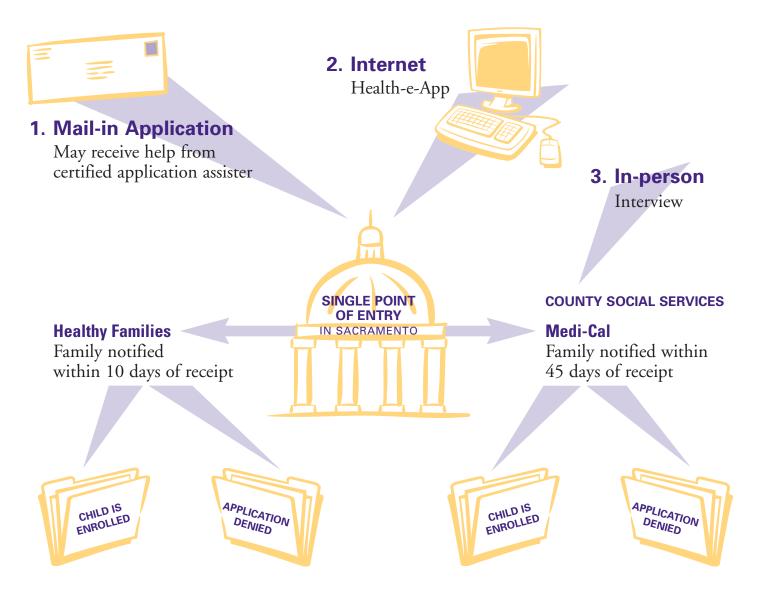
**Medi-Cal and Other States** 

## **Individual Application Process**

- For those receiving Supplemental Security Income (SSI) or CalWORKs, Medi-Cal coverage is automatic.
- Other individuals may apply for Medi-Cal at their local county social services office or at hospitals and clinics where county eligibility workers are located.
- Doctors can request immediate temporary coverage for pregnant women and children while they apply for the program.
- Pregnant women, children, and adults may also apply for Medi-Cal using a mail-in application. (See page 15.)
- Applicants can now submit Medi-Cal applications electronically using Health-e-App, an Internet-based system, with the help of certified application assisters. (See page 15.)

<b>Medi-Cal 101</b> CONTENTS		
Introduction		
Overview		
Eligibility		
Enrollment		
>> Individual Application Process		
>> Child Application Process		
>> Recent Enrollment Process Changes		
>> Beneficiary Profile		
>> Enrollment After One Year		
Benefits		
Service Delivery		
Expenditures		
<b>Beneficiary Experiences</b>		
<b>Beneficiary Experiences</b>		
Beneficiary Experiences Importance of Medi-Cal		
· ·		
Importance of Medi-Cal		
Importance of Medi-Cal Medi-Cal and Other States		
Importance of Medi-Cal Medi-Cal and Other States		
Importance of Medi-Cal Medi-Cal and Other States		
Importance of Medi-Cal Medi-Cal and Other States		

# **Child Application Process**



### Medi-Cal 101

Introduction

Overview

Eligibility

### Enrollment

>> Individual Application Process

### >> Child Application Process

- >> Recent Enrollment Process Changes
- >> Beneficiary Profile

>> Enrollment After One Year

**Benefits** 

Service Delivery

Expenditures

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

# **Recent Enrollment Process Changes**

pregnant women and children	Eliminated assets test for children			
Created joint Medi-Cal and Healthy Families application	Instituted 12-monted eligibility for child			:
	• Reduced documentation requirements (SB87)		• Adopted semi-annual status reports for adults	
1000			-	
1998	2000	2001	2003	
<ul> <li>Eliminated face- for children/fam</li> </ul>	to-face application			
	inco	Implemented Heal	th-e-App	
		Eliminated quarter	rly status reports for families	

### Medi-Cal 101 CONTENTS

Introduction

**Overview** 

Eligibility

### Enrollment

>> Individual Application Process

- >> Child Application Process
- >> Recent Enrollment Process Changes

>> Beneficiary Profile

>> Enrollment After One Year

Benefits

**Service Delivery** 

Expenditures

**Beneficiary Experiences** 

Importance of Medi-Cal

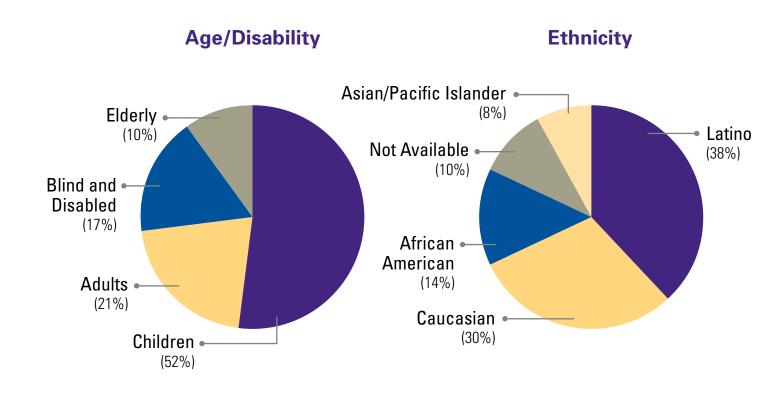
Medi-Cal and Other States

Medi-Cal and the State Budget

Source: The Lewin Group, 2003

### **Beneficiary Profile**

**Children** comprise more than half the beneficiaries while **Latinos** represent the largest ethnic group.



### Medi-Cal 101

Introduction

Overview

Eligibility

### Enrollment

- >> Individual Application Process
- >> Child Application Process
- >> Recent Enrollment Process Changes

### >> Beneficiary Profile

>> Enrollment After One Year

**Benefits** 

**Service Delivery** 

Expenditures

**Beneficiary Experiences** 

Importance of Medi-Cal

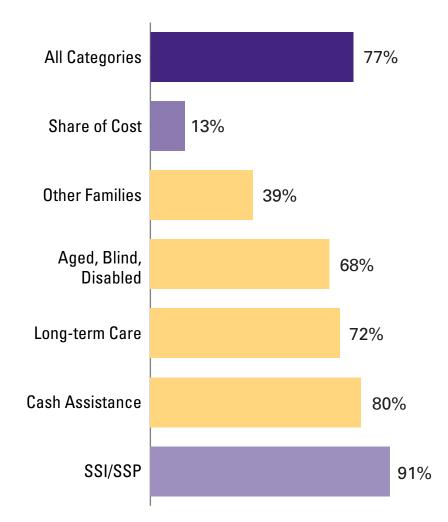
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

Source: Department of Health Services, 2003 (2002 Data)

# **Enrollment After One Year**

- More than **75 percent** of all beneficiaries remain enrolled after one year.
- Individuals who are required to pay a share of their costs are much less likely to retain coverage.
- Nearly all disabled persons who qualify for Medi-Cal through SSI/SSP stay covered after 12 months.



### Medi-Cal 101

Introduction

Overview

Eligibility

### Enrollment

- >> Individual Application Process
- >> Child Application Process
- >> Recent Enrollment Process Changes
- >> Beneficiary Profile

>> Enrollment After One Year

**Benefits** 

**Service Delivery** 

Expenditures

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

Medi-Cal and the State Budget

Source: DHS Annual Managed Care Statistical Reports, 2002. (1998 Data)

## **Medi-Cal Benefits**

All states are federally required to provide certain benefits. California offers a number of additional benefits. The following are partial lists of both.

### **Required Services**

- In/outpatient hospital
- Physician visits
- Lab tests and x-rays
- Early and Periodic Screening, Diagnosis and Treatment (EPSDT) for children under 21
- Family planning and supplies
- Clinic in Federally Qualified Health Centers (FQHC)
- Certified midwife
- Certified nurse practitioner
- Nursing home care for adults over 21

### **Optional Services**

- Prescription drugs
- Vision services and eyeglasses
- Dental care and dentures
- Physical therapy
- TB-related
- Provided by Intermediate Care Facilities for Mentally Retarded (ICF/MR)
- Inpatient/nursing for adults over 65
- Inpatient psychiatric for children under 21
- Rehabilitation for mental health and substance abuse
- Personal and home health care
- Hospice

Medi-Cal 101 CONTENTS

Overview

Eligibility

Enrollment

### **Benefits**

#### >> Medi-Cal Benefits

>> Medicare Beneficiary Coverage

**Service Delivery** 

Expenditures

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

**Medi-Cal and Other States** 

Medi-Cal and the State Budget

Source: Department of Health Services, 2003

# Medicare Beneficiary Coverage

Category	Eligibility (FPL)	Covered Services	Coverage Entitlement
Dual Eligibles	Up to 100%	<ul> <li>Additional benefits such as prescription drugs and long-term care.</li> <li>Medicare Part B premium</li> <li>Cost-sharing</li> </ul>	Yes, up to 74% FPL (SSI eligibility level)
Qualified Medicare Beneficiary	Up to 100%	<ul> <li>Medicare Parts A and B premiums</li> <li>Cost-sharing</li> </ul>	Yes
Specified Low-income Beneficiary (SLMB)	101-120%	<ul> <li>Medicaid Part B premium</li> </ul>	Yes
Qualifying Individuals: QI1	121–135%	• Medicare Part B premium	No
QI2*	136–175%	<ul> <li>Portion of Medicare Part B premium</li> </ul>	No

\*Enrollment is closed as of December 2002.

Source: Kaiser Commission on Medicaid and Uninsured, 2003.

### Medi-Cal 101

Introduction

Overview

**Eligibility** 

Enrollment

#### **Benefits**

>> Medi-Cal Benefits

>> Medicare Beneficiary Coverage

Service Delivery

Expenditures

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

# **Delivery Systems**

Area	Fee-for-Service	Managed Care
Availability	All 58 counties	25 large counties
Market Share	55% of all beneficiaries	45% of all beneficiaries
Population	<ul> <li>Most elderly and disabled</li> <li>In counties without Managed Care</li> <li>Children</li> <li>Pregnant women</li> <li>Non-disabled parents</li> </ul>	<ul> <li>Mandatory Enrollment</li> <li>Children</li> <li>Pregnant women</li> <li>Non-disabled parents</li> <li>Voluntary Enrollment</li> <li>Most elderly and disabled</li> </ul>
Expenditures*	74%	16%
Exclusions	N/A	<ul> <li>Mental health</li> <li>Dental</li> <li>Long-term care</li> <li>California Children Services (CCS) for the seriously ill and disabled</li> </ul>

Medi-Cal 101

Introduction

**Overview** 

Eligibility

Enrollment

**Benefits** 

### Service Delivery >> Delivery Systems

>> Managed Care Models by County

- >> Managed Care Enrollment Trends
- >> Physician Participation

**Expenditures** 

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

Medi-Cal and the State Budget

\*Do not include services delivered in Disproportionate Share Hospitals (DSH).

# Managed Care Models by County

### County Organized Health System (COHS)

- 550,000 beneficiaries in 8 counties
- 5 county organized health plans
- Implemented in 1983

### Geographic Managed Care (GMC)

- 340,000 beneficiaries in 2 counties
- 9 commercial health plans
- Implemented in 1993

### Two-plan

- 2.41 million beneficiaries in 12 counties
- 8 local initiatives and 3 commercial health plans
- Implemented in 1993



#### **Medi-Cal 101** C O N T E N T S

Introduction

Overview

Eligibility

Enrollment

**Benefits** 

### **Service Delivery**

>> Delivery Systems

- >> Managed Care Models by County
- >> Managed Care Enrollment Trends

>> Physician Participation

**Expenditures** 

**Beneficiary Experiences** 

Importance of Medi-Cal

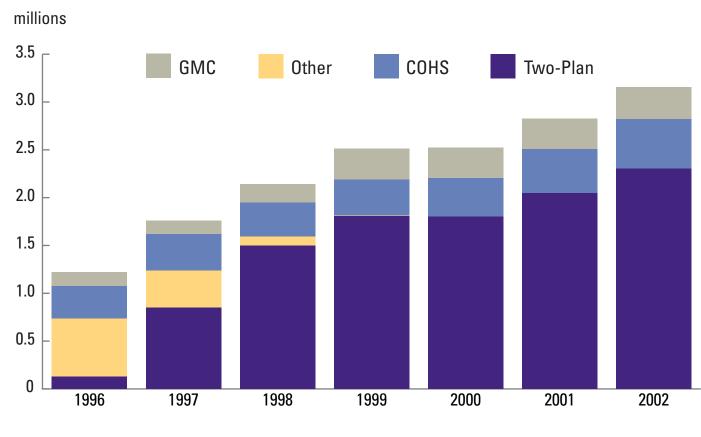
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

Source: Department of Health Services, May 2003 Enrollment by Plan Type. Excludes special plans.

# Managed Care Enrollment Trends

The **two-plan** model experienced dramatic enrollment growth between 1996 and 2002.



Source: DHS Annual Managed Care Statistical Reports. (1996-2002 Data)

### Medi-Cal 101 CONTENTS

Introduction

Overview

**Eligibility** 

Enrollment

**Benefits** 

#### **Service Delivery**

>> Delivery Systems

>> Managed Care Models by County

>> Managed Care Enrollment Trends

>> Physician Participation

**Expenditures** 

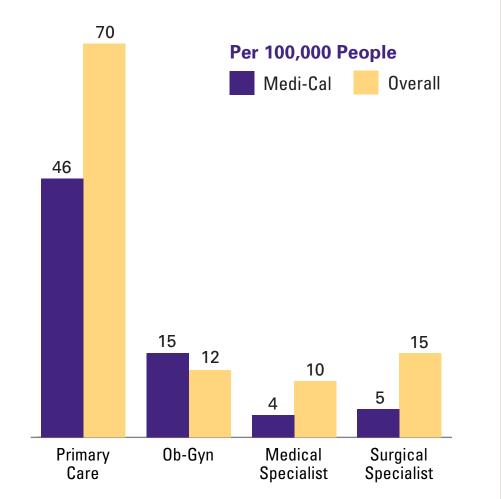
**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

## **Physician Participation**

There are only 46 primary care providers for every 100,000 beneficiaries, well below the federal minimum standard of 60 to 80.



#### Medi-Cal 101 CONTENTS

Introduction

Overview

**Eligibility** 

Enrollment

**Benefits** 

### **Service Delivery**

- >> Delivery Systems
- >> Managed Care Models by County
- >> Managed Care Enrollment Trends

>> Physician Participation

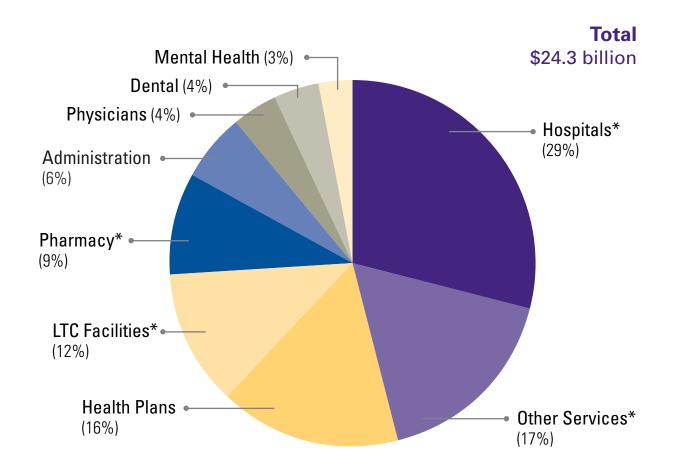
**Expenditures** 

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

## **Expenditure Distribution**



### Medi-Cal 101

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

### **Expenditures**

### >> Expenditure Distribution

>> Enrollment and Expenditure Trends

>> Average Annual Cost Per Beneficiary

>> Average Annual Cost Trends

>> Expenditure Trends by Service

**Beneficiary Experiences** 

Importance of Medi-Cal

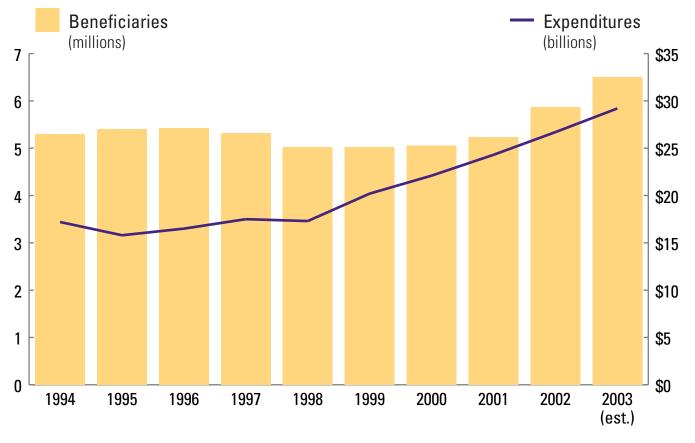
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

\*Fee-for-service payments only. Excludes DSH. Source: Department of Health Services, 2002. (2001 Data)

# **Enrollment and Expenditure Trends**

Over the past decade, Medi-Cal expenditures increased by **more than 60 percent** due to enrollment growth and rising costs per beneficiary.



### Medi-Cal 101 CONTENTS

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

### **Expenditures**

>> Expenditure Distribution

>> Enrollment and Expenditure Trends

>> Average Annual Cost Per Beneficiary

>> Average Annual Cost Trends

>> Expenditure Trends by Service

**Beneficiary Experiences** 

Importance of Medi-Cal

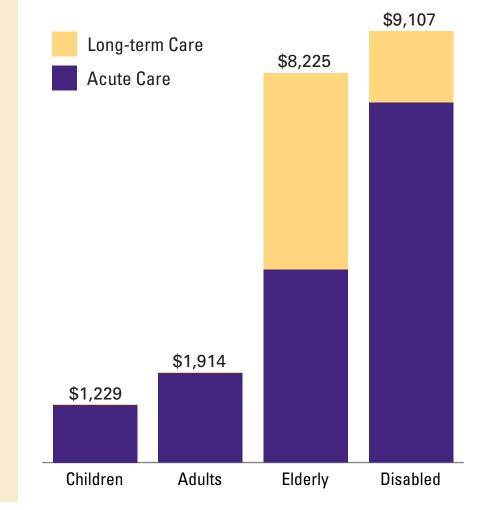
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

Source: California Department of Health Services.

## Average Annual Cost Per Beneficiary

Due to intensive use of both acute and long-term care services. expenditures are seven times greater for the elderly and disabled than for children.



### Medi-Cal 101 CONTENTS

Introduction

Overview

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

#### **Expenditures**

>> Expenditure Distribution

>> Enrollment and Expenditure Trends

#### >> Average Annual Cost Per Beneficiary

>> Average Annual Cost Trends

>> Expenditure Trends by Service

**Beneficiary Experiences** 

Importance of Medi-Cal

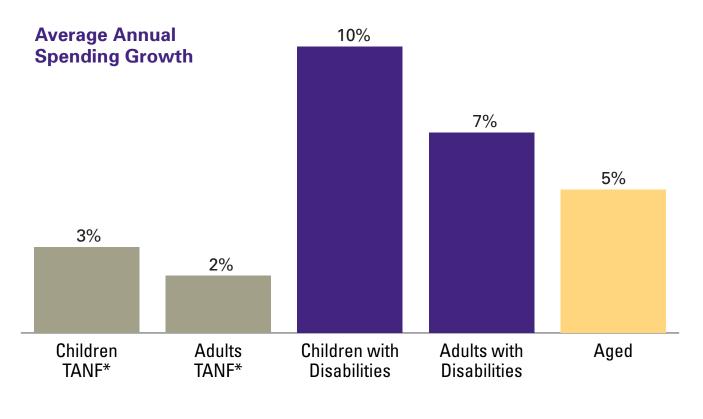
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

Source: Based on analysis of 20 percent sample of Medi-Cal fee-for-service claims (2001 Data).

# Average Annual Cost Trends

The cost per person for **children and adults with disabilities** increased the most rapidly.



#### Medi-Cal 101 CONTENTS

Introduction

Overview

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

### **Expenditures**

- >> Expenditure Distribution
- >> Enrollment and Expenditure Trends
- >> Average Annual Cost Per Beneficiary

#### >> Average Annual Cost Trends

>> Expenditure Trends by Service

**Beneficiary Experiences** 

Importance of Medi-Cal

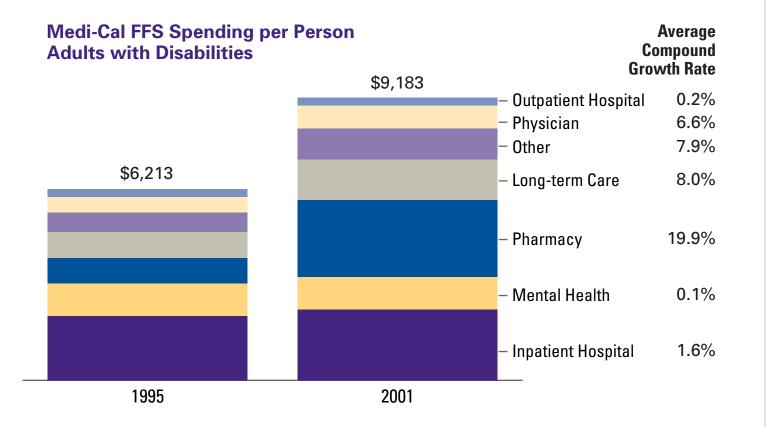
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

\*Temporary Assistance for Needy Families.

# **Expenditure Trends by Service**

Rising **drug costs** have fueled recent growth in spending.



### Medi-Cal 101

Introduction

Overview

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

### **Expenditures**

>> Expenditure Distribution

>> Enrollment and Expenditure Trends

>> Average Annual Cost Per Beneficiary

>> Average Annual Cost Trends

>> Expenditure Trends by Service

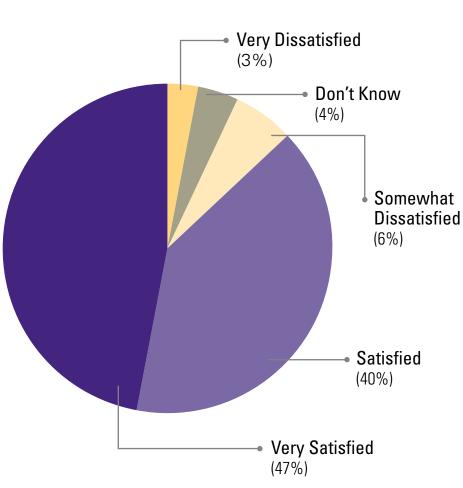
**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

# **Overall Program Experience**

- 87 percent of Medi-Cal beneficiaries report that they are satisfied with the program
- Satisfaction levels are comparable to employersponsored coverage
- "Medi-Cal is worth the hassle because of what you get in return."



### "Overall, how satisfied are you with Medi-Cal?"

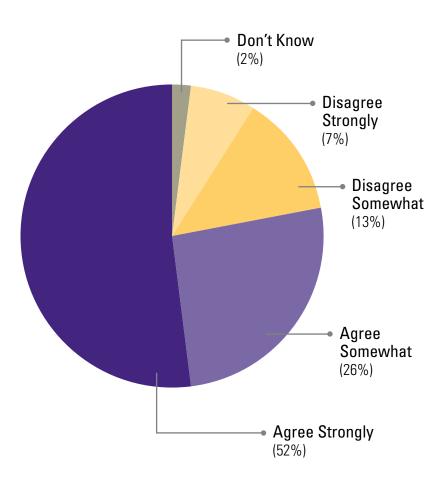


# **Enrollment Process Experience**

### **Barriers to Enrollment**

- Complexity of application process
- Difficulty obtaining required documentation such as income verification
- Lack of knowledge about the program
- Stigma associated with Medi-Cal because of its historic links to welfare
- Fear that enrollment in Medi-Cal will adversely effect future opportunities for citizenship for immigrant families

"Signing up for Medi-Cal requires too much paperwork."



### **Medi-Cal 101** C O N T E N T S

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

>> Overall Program

>> Enrollment Process

>> Locating a Doctor

>> Quality of Care

>> Access to Care

**Importance of Medi-Cal** 

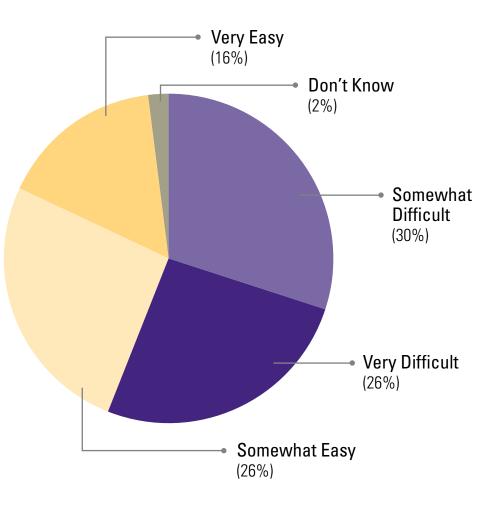
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

# **Experience Locating a Doctor**

- More than half
   of beneficiaries
   reported some
   difficulty in
   finding a doctor.
- "Medi-Cal is good until you actually go and try to find a doctor. That's the hardest part."
- State and counties provide limited help in this area.

### "Finding a doctor nearby is..."



#### **Medi-Cal 101** C O N T E N T S

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

#### **Beneficiary Experiences**

>> Overall Program

>> Enrollment Process

#### >> Locating a Doctor

>> Quality of Care

>> Access to Care

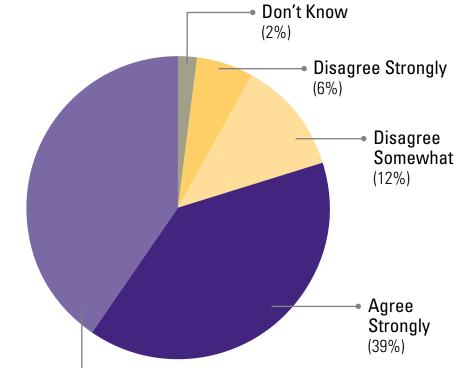
**Importance of Medi-Cal** 

**Medi-Cal and Other States** 

Medi-Cal and the State Budget

# **Quality of Care Experience**

- Eight in ten Medi-Cal beneficiaries report that it provides high quality services.
- This result is comparable to that for commercial health plans.
- However, nearly all beneficiaries
   (92 percent) believe that it is important to improve the quality of services.



Agree Somewhat

(41%)

### "Medi-Cal provides high quality services."

#### Medi-Cal 101 CONTENTS

Introduction

Overview

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

#### **Beneficiary Experiences**

>> Overall Program

- >> Enrollment Process
- >> Locating a Doctor

### >> Quality of Care

>> Access to Care

**Importance of Medi-Cal** 

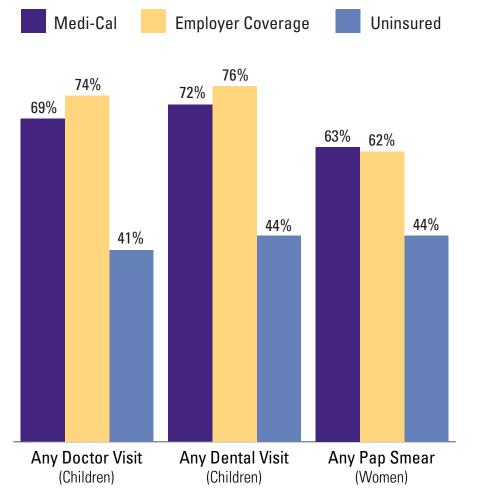
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

## Access to Care Experience

Children and women enrolled in Medi-Cal report use rates for primary care services that are comparable to those for people enrolled in employer coverage and much greater than the uninsured.

### **Use Rates for Primary Care Services**



### Medi-Cal 101

Introduction

Overview

Eligibility

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

#### **Beneficiary Experiences**

>> Overall Program

>> Enrollment Process

>> Locating a Doctor

>> Quality of Care

#### >> Access to Care

Importance of Medi-Cal Medi-Cal and Other States Medi-Cal and the State Budget

Percent who report. Source: Urban Institute, 2001. (1999 Data)

## Low-Income Californians

Medi-Cal acts as a vital safety net for residents of limited means.

### Among Other Services, Medi-Cal:

- Provides health coverage for many poor children and some poor adults.
  - 55 percent of California's children with family incomes below 100 percent of FPL
  - 20 percent of all people with family incomes below 100 percent of FPL
- Pays for 42 percent of all births in the state.
- Covers the majority of persons living with AIDS.
- Fills in Medicare coverage gaps for low-income elderly.

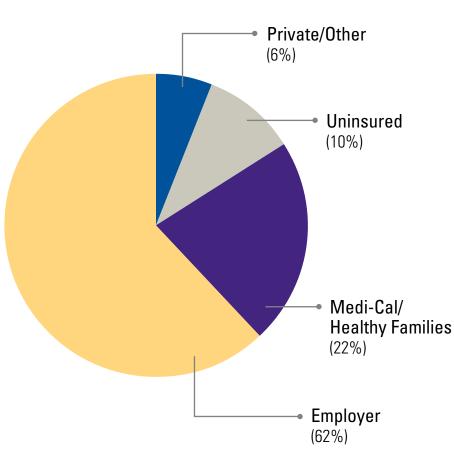
### Medi-Cal 101 CONTENTS Introduction **Overview Eligibility Enrollment Benefits Service Delivery Expenditures Beneficiary Experiences Importance of Medi-Cal** >> Low-Income Californians >> Non-Elderly Population >> Adults with Disabilities >> California's Health System >> Community Health Centers >> Public Hospitals **Medi-Cal and Other States** Medi-Cal and the State Budget

# Children's Coverage

- Nearly one in four

   of California's
   children are insured
   by Medi-Cal and
   Healthy Families
- Among the one million uninsured children in the state, two-thirds are eligible for Medi-Cal or Healthy Families





### Medi-Cal 101 CONTENTS

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

>> Low-Income Californians

#### >> California's Children

>> Non-Elderly Population

>> Adults with Disabilities

>> California's Health System

>> Community Health Centers

>> Public Hospitals

**Medi-Cal and Other States** 

Medi-Cal and the State Budget

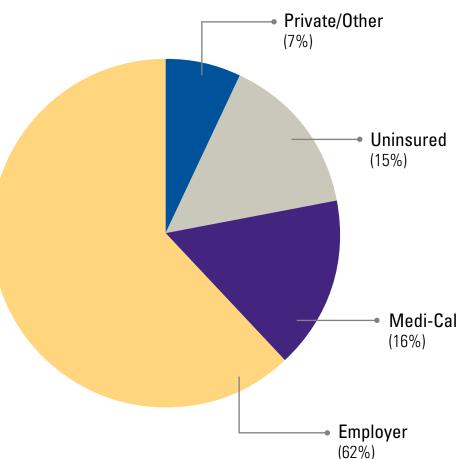
Source: California Health Interview Survey. (2001 Data)

# **Non-Elderly Coverage**

 One in six individuals under age 65 is covered by Medi-Cal

- Two-thirds receive coverage through their employer
- Among the state's
   4.6 million
   uninsured,
   **25 percent** may
   be eligible for
   Medi-Cal or
   Healthy Families





# Medi-Cal 101

Introduction

**Overview** 

Eligibility

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

#### **Importance of Medi-Cal**

>> Low-Income Californians

>> California's Children

#### >> Non-Elderly Population

>> Adults with Disabilities

- >> California's Health System
  - >> Community Health Centers
  - >> Public Hospitals

**Medi-Cal and Other States** 

Medi-Cal and the State Budget

Source: California Health Interview Survey. (2001 Data)

# Adults with Disabilities Coverage

- Medi-Cal covers
   750,000 people
   with disabilities
- Types of disability include:
  - Physical
  - Developmental
  - Mental
  - Other conditions such as HIV/AIDS
- On average, people with disabilities consume seven times the health care resources used by other categories

### **Average Annual Spending Per Beneficiary\***



## **Medi-Cal 101** C O N T E N T S

Introduction

**Overview Eligibility Enrollment Benefits Service Delivery Expenditures Beneficiary Experiences Importance of Medi-Cal** >> Low-Income Californians >> Non-Elderly Population >> Adults with Disabilities >> California's Health System >> Community Health Centers >> Public Hospitals **Medi-Cal and Other States Medi-Cal and the State Budget** 

\*Fee-for-service expenditures only.

# **Role in Health System**

- Medi-Cal pays:
  - \$1 out of every \$6 spent on health care in California
  - 64 percent of all nursing home days
- Largest source of public funding for mental health services
- Enrolls one-quarter of community health center and public hospital patients
- Accounts for two-thirds of revenues at California's public hospitals

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

### **Importance of Medi-Cal**

>> Low-Income Californians

- >> California's Children
- >> Non-Elderly Population
- >> Adults with Disabilities

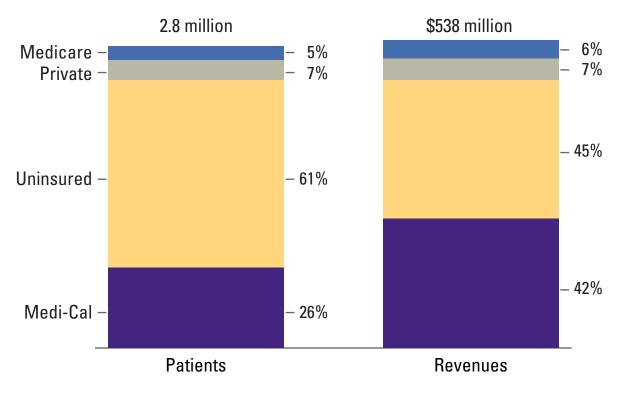
### >> California's Health System

- >> Community Health Centers
- >> Public Hospitals

**Medi-Cal and Other States** 

# **Community Health Centers**

Medi-Cal accounts for **one-quarter** of patients and **42 percent** of revenues at community health centers in California.



Medi-Cal 101 CONTENTS Introduction **Overview** Eligibility **Enrollment Benefits Service Delivery Expenditures Beneficiary Experiences Importance of Medi-Cal** >> Low-Income Californians >> California's Children >> Non-Elderly Population >> Adults with Disabilities >> California's Health System >> Community Health Centers >> Public Hospitals

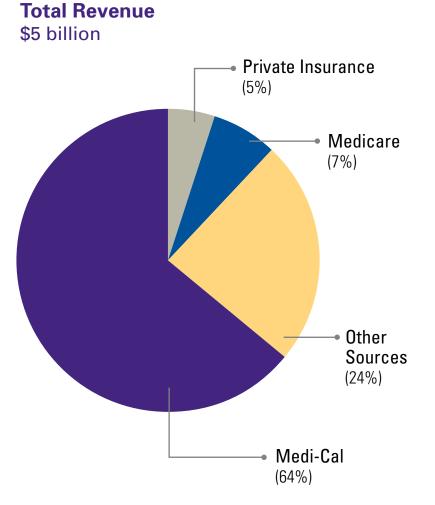
**Medi-Cal and Other States** 

Medi-Cal and the State Budget

Percentages may not total 100 percent due to rounding. Source: Office of Statewide Health Planning and Development, 2002. (2001 Data)

# **Public Hospitals**

- Medi-Cal accounts for
   64 percent of net revenues at public hospitals
- Public and some non-profit hospitals receive supplemental payments (DSH and SB 855) to reimburse them for treating Medi-Cal patients and the uninsured
- Federal supplemental payments to California hospitals have declined from \$1.1 billion in 1998 to \$900 million in 2002



Medi-Cal 101

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

#### **Importance of Medi-Cal**

>> Low-Income Californians

>> California's Children

>> Non-Elderly Population

>> Adults with Disabilities

>> California's Health System

>> Community Health Centers

>> Public Hospitals

**Medi-Cal and Other States** 

Medi-Cal and the State Budget

Source: Office of Statewide Health Planning and Development, 2002. (2001 Data)

# **Enrollment in Other States**

## California ranks **second** among the ten largest states.

Non-elderly Population Covered by Medicaid New York 15% 14% California Florida 11% Michigan 11% 10% Georgia Pennsylvania 10% 10% Texas Illinois 9% 9% Ohio 8% New Jersey U.S. Average 11%

### **Medi-Cal 101** C O N T E N T S

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

### **Medi-Cal and Other States**

#### >> Enrollment Comparison

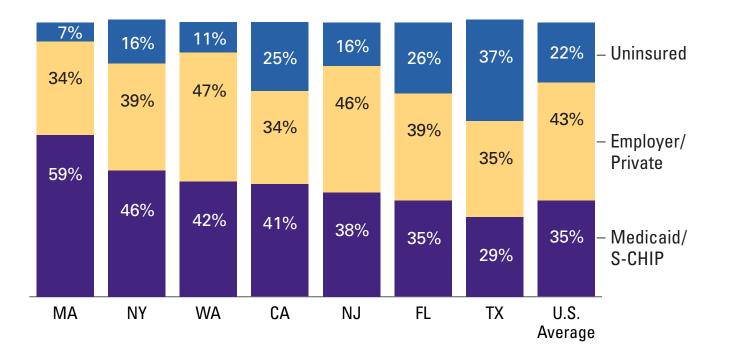
- >> Low-Income Child Coverage
- >> Spending Comparison
- >> Physician Payment Rates
- >> Major Optional Benefits Covered
- >> Overall Generosity

### Medi-Cal and the State Budget

Source: Kaiser State Health Facts. (2000-2001 Data)

# Low-Income\* Child Coverage

**Medi-Cal and Healthy Families** cover a greater percentage of low-income children than the U.S. average, but 25 percent are uninsured.



## Medi-Cal 101

Introduction

**Overview** 

**Eligibility** 

**Enrollment** 

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

#### **Medi-Cal and Other States**

>> Enrollment Comparison

>> Low-Income Child Coverage

>> Spending Comparison

>> Physician Payment Rates

>> Major Optional Benefits Covered

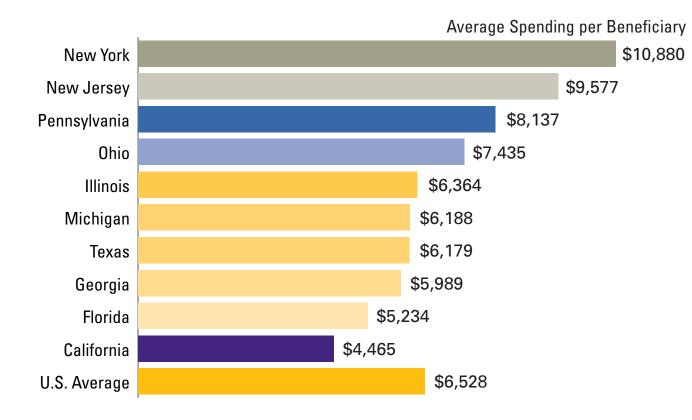
>> Overall Generosity

Medi-Cal and the State Budget

\*Percentages may not total 100 percent due to rounding. Less than 200 percent FPL. Source: Urban Institute, 2001. (1999 Data)

# Spending in Other States

**California spends less** per beneficiary than other states due to a variety of factors, including low provider payment levels and its lower percentage of elderly and disabled beneficiaries.



#### Medi-Cal 101 CONTENTS

Introduction

**Overview** 

Eligibility

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

#### **Medi-Cal and Other States**

>> Enrollment Comparison

>> Low-Income Child Coverage

#### >> Spending Comparison

>> Physician Payment Rates

>> Major Optional Benefits Covered

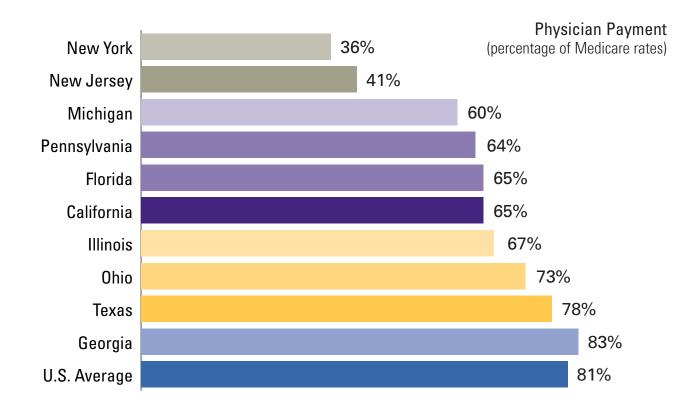
>> Overall Generosity

Medi-Cal and the State Budget

Source: Kaiser State Health Facts. (Federal FY 2002 Data)

# **Physician Payment Rates**

Medi-Cal pays physicians about **two-thirds** of Medicare rates. This is less than the national average, but more than the payment rates of several other large states.



#### Medi-Cal 101 CONTENTS

Introduction

**Overview** 

Eligibility

**Enrollment** 

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

#### **Medi-Cal and Other States**

- >> Enrollment Comparison
- >> Low-Income Child Coverage
- >> Spending Comparison

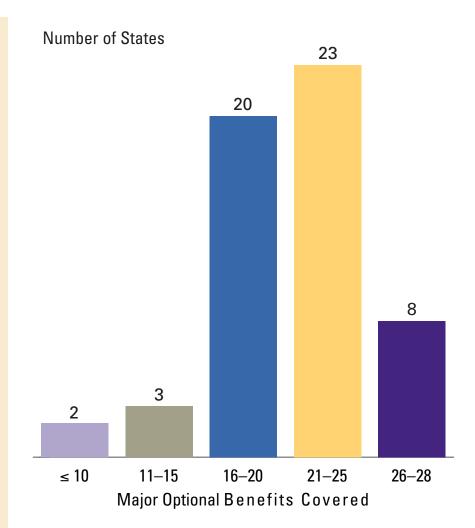
#### >> Physician Payment Rates

- >> Major Optional Benefits Covered
- >> Overall Generosity

# Major Optional Benefits Covered

- Medi-Cal covers
   27 out of 29 major

   optional benefits
   such as prescription
   drugs, dental
   services, and
   physical exams
- California is among the 8 most generous states in the nation in terms of its coverage of optional benefits



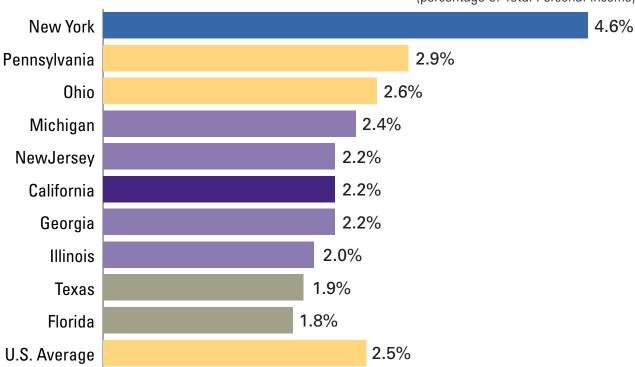
### **Medi-Cal 101** C O N T E N T S

Introduction **Overview** Eligibility **Enrollment Benefits Service Delivery Expenditures Beneficiary Experiences Importance of Medi-Cal Medi-Cal and Other States** >> Enrollment Comparison >> Low-Income Child Coverage >> Spending Comparison >> Physician Payment Rates >> Major Optional Benefits Covered >> Overall Generosity **Medi-Cal and the State Budget** 

Source: Kaiser Commission on Medicaid and Uninsured, 2003.

# **State Medicaid Generosity**

California spends about 2 percent of total personal income on Medi-Cal, comparable to many other states, but less than the national average.



\*Includes federal and state funds.

Source: CHCF analysis of Kaiser State Health Facts and census. (2001)

State Medicaid Spending\* (percentage of Total Personal Income)

### Medi-Cal 101 CONTENTS

Introduction

**Overview** 

**Eligibility** 

**Enrollment** 

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

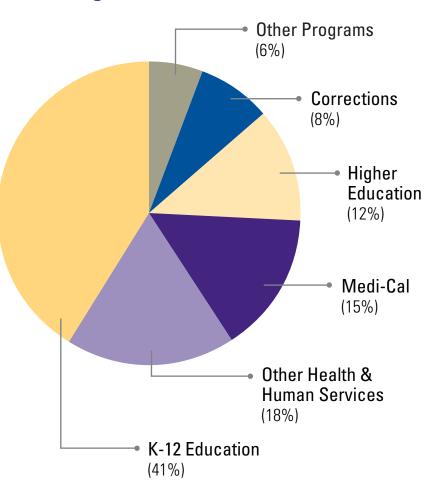
### **Medi-Cal and Other States**

- >> Enrollment Comparison
- >> Low-Income Child Coverage
- >> Spending Comparison
- >> Physician Payment Rates
- >> Major Optional Benefits Covered
- >> Overall Generosity

# **State Budget Distribution**

- Medi-Cal accounts for the third largest share of the state's General Fund behind primary education and all other HHS programs combined
- California receives
   \$1 from the federal government for every dollar that it spends on Medi-Cal
- Medi-Cal expenditures are growing faster than other programs

Total Budget: \$71 billion



## Medi-Cal 101

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

**Medi-Cal and Other States** 

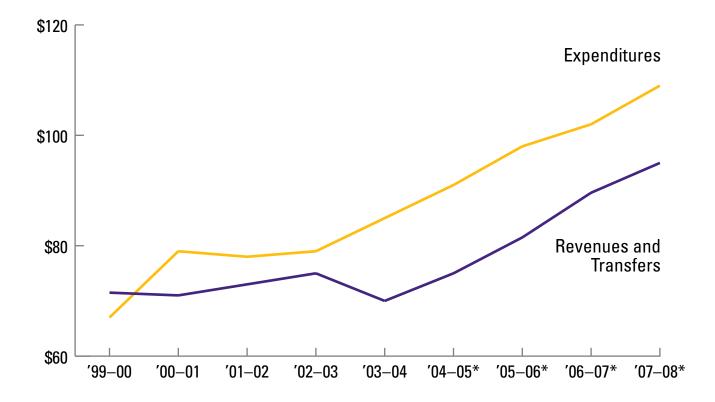
# Medi-Cal and the State Budget >> Budget Distribution

- >> Projected State Budget Trends
- >> State Policy Options to Limit Medicaid Expenditures
- >> Important Challenges in Medi-Cal's Future

Source: Department of Finance, 2003. (State FY 2003-04 Data)

# **Projected State Budget Trends**

Since 2000/01, the state has faced **growing budget deficits** due to slower revenue growth relative to expenditures.



## Medi-Cal 101

Introduction

**Overview** 

**Eligibility** 

**Enrollment** 

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

#### Medi-Cal and the State Budget

>> Budget Distribution

#### >> Projected State Budget Trends

- >> State Policy Options to Limit Medicaid Expenditures
- >> Important Challenges in Medi-Cal's Future

\*Projected. Source: Department of Finance and Legislative Analyst's Office, 2003.

# State Policy Options to Limit Medicaid Expenditures

- Improve efficiency
- Reduce provider fraud and abuse
- Reduce enrollment in the program
- Reduce spending on benefits and services
- Reduce payments to providers and suppliers

#### Medi-Cal 101 CONTENTS

Introduction

**Overview** 

**Eligibility** 

Enrollment

**Benefits** 

**Service Delivery** 

**Expenditures** 

**Beneficiary Experiences** 

**Importance of Medi-Cal** 

**Medi-Cal and Other States** 

#### Medi-Cal and the State Budget

>> Budget Distribution

- >> Projected State Budget Trends
- >> State Policy Options to Limit Medicaid Expenditures
- >> Important Challenges in Medi-Cal's Future

# Important Challenges in Medi-Cal's Future

- Sustain enrollment gains of past decade
- Control state spending
- Ensure reasonable access to care for beneficiaries by maintaining adequate provider participation
- Provide appropriate community-based long-term care per Olmstead vs. L.C.
- Improve quality of care delivered, including customer service
- Simplify the enrollment process by adopting new technologies
- Respond to changing demographic composition of population and increased demand for acute and long-term care services
- Respond to policy changes at federal level

## Medi-Cal 101

Introduction

Overview

Eligibility

Enrollment

**Benefits** 

**Service Delivery** 

Expenditures

**Beneficiary Experiences** 

Importance of Medi-Cal

**Medi-Cal and Other States** 

- >> Budget Distribution
- >> Projected State Budget Trends
- >> State Policy Options to Limit Medicaid Expenditures
- >> Important Challenges in Medi-Cal's Future

## **About the Foundation**

The **California HealthCare Foundation**, based in Oakland, is an independent philanthropy committed to improving California's healthcare delivery and financing systems. Formed in 1996, our goal is to ensure that all Californians have access to affordable, quality healthcare.

### **Contact us:**

California HealthCare Foundation 476 Ninth Street Oakland, CA 94607 t: 510.238.1040 f: 510.238.1388 www.chcf.org